



hostTALK
HOSTED | ip telephony

IP Telephony in a box

hostTALK

hostTALK, as the name suggests, is a hosted IP telephony solution. The main components are located in hostTALK's state of the art data centre and the customers' phones link into the system across a secure, voice-enabled broadband network.

hostTALK enables businesses to concentrate on their core operations by reducing the time and resource spent on their telephony requirements.

It brings the following business benefits:

Business Efficiency

- Rent what you need when you want it
- Scale users and applications rapidly
- Make changes in real time using a web browser
- Use a single network for voice and data
- Unify your communications system across all sites.

Financial Sense

- Monthly rental model
- Minimal capital outlay
- Use of operational not capital expenditure
- Lowered support and maintenance costs for telephony and data systems
- Free calls between sites.

Features

- Access to features such as voice recording and call centre functionality on a per user, per month basis
- System is always upgraded and remains state of the art at no extra cost.

hostTALK includes a unique Web Provisioning System which has been designed to maximise the customer experience.

It provides businesses with the tools that can enable them to:

- View call logs and billing information
- Add and remove extensions
- Assign DDI's
- Configure hunt groups, pick up groups and auto attendants
- Configure call forwarding and voicemail options
- Order and cancel services
- Edit company and personal directories
- Access voicemails.

The ability to manage their own phone system quickly and easily means companies benefit from:

- Increased efficiency of telephone administration
- Fewer missed calls resulting in lost revenue
- Less phone tag and the associated lost time
- The ability to rapidly adapt to changes in call volumes or business practices
- Greater visibility and monitoring of calls
- Increased efficiency through better call distribution, meaning callers find the correct department first time on more occasions.

Other features if hostTALK include:

- Conference Forwarding
- Auto Attendant
- Music on Hold
- Voice Mail
- Extension Mobility
- Video Conferencing
- Caller Line ID.

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Why choose Node4?

Solutions - our offering consists of many great services that can be brought together to offer you a complete solution.

Flexible - we don't make customers fit in a box. All our services can be developed to meet your business requirements.

Reliable - we manage and monitor our services 24 hours a day, 365 days a year, ensuring that your services are available when you need them.

People - we have a great team who understand customers, offer good advice, and are committed to delivering good customer service.

Support - our highly skilled support team are never more than a phone call away.

About us

Since Node4 launched in April 2004, there has been a huge amount of rapid growth in the business. Our vast experience in a whole range of Data Centre and Communications solutions and commitment to meet and exceed our customer's expectations gives us the edge against any of our competitors.

Our service portfolio includes:

Colocation

From single servers to private suites.

Managed Hosting

Dedicated servers & Virtualised Environments.

Connectivity

Broadband, leased lines & Ethernet.

IP-BVN

QoS enabled private network for multiple sites.

SIP trunking

Numbers, number porting & reduced call rates.

Cisco IP Telephony

Hosted & dedicated options.



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